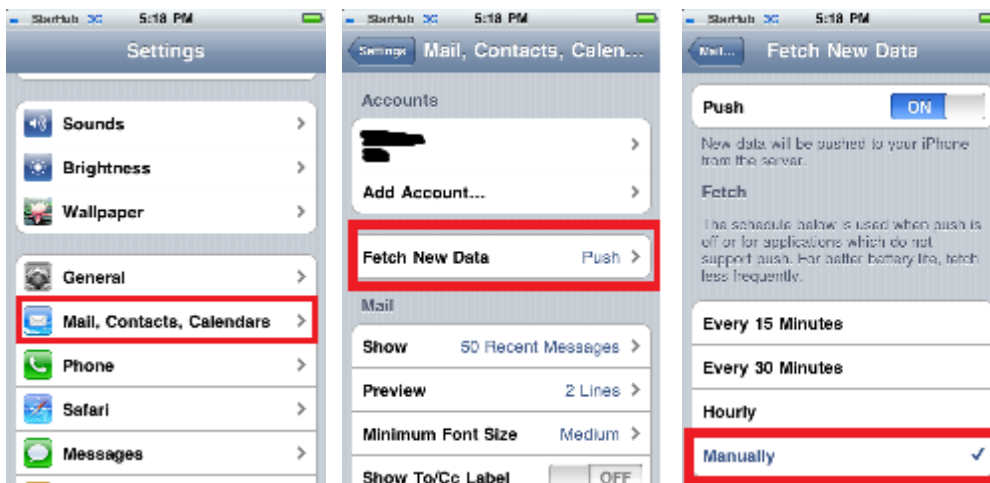


This can occur because all POP3 mail servers allow only single device to send/receive email.

To prevent this from happening the best way is to set "send/receive email" to manual instead of setting it to do automatically every 15/30 minutes. In most cases, the mail on the phone should be set to manual.



References:

a) iOS: 'Mailbox Locked', account is in use on another device, or prompt to re-enter POP3 password - <http://support.apple.com/kb/ts2621>

Note: If you are leaving email on the mail server for a certain period of days, please ensure that all the devices' time is accurate. Otherwise, the emails can be found on one device and missing on another.